DIO PRATAMA

IT Infra | Network | Data Center | System Engineer

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+62 82121982008

ABOUT ME

Learn, work and play with technology, experience in enterprise networking, sysadmin and data center, passionate in programming and automation, business driven and lifelong learner. I believe that the future of organization will be more rely on technology. By enabling business with technology, organizations will move faster and people can contribute more ideas, innovations and deliver more valuable and excellent masterpiece.

WORK EXPERIENCE

PT Fresenius Kabi Indonesia
IT Manager, 2019 – Present
Responsible to manage IT Infrastructure system including server, application, networking system and IT security, risk and compliance as well to support business operation of Fresenius Kabi production unit in Indonesia by :

- Manage IT project and operation of production unit at Jakarta, Cikarang and Bandung.
- Fulfill compliance of quality and IT audit from global, internal and external
- Manage OPEX & CAPEX budget related IT infrastructure project and operational
- Assess and study related to IT Infrastructure, IT security and IT operation management improvement
- Improve IT inventory and application management

PT Kalbe Farma
IT Network & Data Center, 2016 – 2019
Responsible to manage IT resources including IT infrastructure devices and human resource of NOC operators to support business operation services for all Kalbe entity including business units and branches by :

- Maintains and manage networking system, virtualization system, backup system, storage system, telephony system, video conference system and make sure everything keep running properly to support day to day business operation.
- Manage, coach, and develop NOC operators team to achieve desired competence and performance metrics.
- Maintains data center facilities and services by organizing data center operations and procedures; reviewing and approving supply requisitions; assigning and monitoring clerical functions.
- Designs and implements data center policies by proposing standards and procedures; measuring results against standards; making necessary adjustments.
- Create and update standard documentation for any network design and configuration on Branch, Business Unit and Data Center
- Standarize server, storage and virtualization system architecture for performance & capacity improvement
- Define infrastructure automation model to improve operational process efficiency

PT Astra Daihatsu Motor
IT Infrastructure Staff, 2012 – 2016
Responsible to manage IT Infrastructure system including network, server, security and data center systems to support business operation services for Astra Daihatsu Motor by :

- Mantains and manage company networking system including overseas access for all Toyota and Astra group company
- Monitoring network & server performance and problem analysis
- Securing IT system by configuring and enforcing policies on anti virus and firewall
- Prepare OPEX & CAPEX budget related IT infrastructure project and operational
- Support improvement project implementation with selected vendor
- Assess and study related IT Infrastructure improvement

Personal Information

Status : Married, Born: Tasikmalaya, March 16, 1992
Nationality: Indonesia, ID Card Number: 3278041602910003
Religion: Islam
Address
Jl. Pavilion No.2 Jababeka 2,, Mekarmukti, Kec. Cikarang Utara, Bekasi, Jawa Barat

EDUCATION

Master, 2016 – 2018
University of Indonesia (UI),
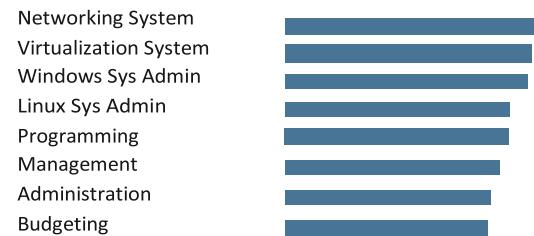Information Technology, GPA 3.63

Bachelor, 2012 – 2014
National Institute of Science & Technology (ISTN)
Telecommunication Engineering, GPA 3.32

Diploma, 2009 – 2012
Polytechnic State of Bandung (Polban/Poltek-ITB)
Telecommunication Engineering, GPA 3.23

SKILLS

- Networking System
- Virtualization System
- Windows Sys Admin
- Linux Sys Admin
- Programming
- Management
- Administration
- Budgeting

TECHNICAL EXPERIENCE

Network & Security Devices :
- Cisco, HP, Huawei, Juniper, Mikrotik, Fortinet, F5, Bluecoat, Infoblox, Allot

Operating System :
- Linux (Centos 7), Windows (Win Server 2008, 2012)

Programming & Automation :
- Ansible, Python, Git

Server, Storage & Backup System :
- VMWare, Netapp, HP 3PAR, HP Lefthand, Synology, Symantec Netbackup, Active Directory, GPO, Exchange Server, Landesk Management Suite, Airwatch

Monitoring System :
- OPManager, PRTG, Solarwind

ACHIEVMENTS

- Best paper presenter award in IEEE conference of International Conference on Advanced Computer Science and Information Systems (ICACSIS) – 2018
- IEEE proceeding paper in International Conference on Advanced Computer Science and Information Systems (ICACSIS) – 2018
- Astra Daihatsu 1st Winner Quality Control Circle (QCC) Competition of Head Office Area – 2015
- Astra Daihatsu 1st Winner Quality Control Circle (QCC) Competition of Head Office Area - 2014
- Final Project Participant in Industrial Research Workshop & National Seminar (IRWNS) 2012

CERTIFICATIONS

- CDCP (Certified Data Center Professional)
- ECIH (EC-Council Certified Incident Handler)
- MTCNA (MikroTIk Certified Network Associate)
- Fortinet Network Security Engineer NSE1, NSE2